



FORTX

FORTX

A Strategic Alliance Delivering National Impact

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# Our company history

## Built on Strength, Driven by Purpose

FortX is the result of a powerful partnership between IGS Holding, a recognized leader in infrastructure and strategic ventures, and Serco, a globally respected provider of public service delivery.

This unique collaboration brings together decades of deep sectoral experience, operational excellence, and a shared commitment to enabling governments to meet their most critical mandates.

By combining Serco's legacy in managing public services at scale with IGS Holding's regional insight, innovation capacity, and investment strength, FortX is uniquely positioned to address complex national challenges with precision, agility, and trust.

This strategic joint venture reinforces our heritage of service and extends our ability to deliver results across a wide array of sectors that are vital to public wellbeing and national resilience.

# What we do

The sectors we operate in



Justice &  
Immigration



Defence



Healthcare



Transport  
and Aviation



Space Managed  
Services

# Justice and Immigration

Enhancing the security of the nations within which we work.



# Justice and Immigration

From the secure and safe operation of prisons, court, and escorting services, to managing the reintegration of ex-offenders into society, we work in partnership with agencies, specialists and voluntary organisations to deliver successful and efficient ways of delivering service to the benefit of all.

## Prisoner Escorting & Court Services

- › Fleet management
  - › Planning and logistics
  - › Prisoner custody and care
- 

## Electronic Monitoring

- › Installation and removal of electronic monitoring devices
  - › Field services and contact centre
  - › First response
- 

## Prison Operations and Rehab

- › Secure and safe operation of prisons
  - › Healthcare, rehab
  - › Security and custodial services
- 

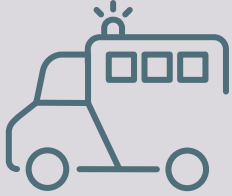
## Immigration

- › Border control
- › Detention centre management
- › Housing and welfare support

# Key Facts

Bringing our international experience to the United Arab Emirates

**24,000  
prisoners**



In the UK, our specialist cellular and multi-purpose vehicles escort this average number monthly.

We manage Australia's largest prison with an operating capacity of

**1,474  
prisoners**



We manage, operate and maintain Britain's latest 'smart' prison HMP Fosse Way and employ

**600 staff**



**200,000+ hours** of education delivered annually in our UK & Australian facilities



# Defence

Trusted by military organisations to deliver critical support services and operate sensitive facilities across the world from Sea to Space.



# Defence

Helping defence clients meet new strategic threats and support the most challenging missions.

Our full lifecycle support spans advanced research, acquisition and program management, engineering and modernization, logistics, and human capital management.

## Sea

- › Ship design
- › C6ISR and Engineering
- › Platform Modernization
- › Ship Maintenance, Repair, and Modernization
- › Port services
- › Training

## Land

- › Facilities and asset management
- › Healthcare
- › Mission support and wargaming
- › Resilience
- › Acquisition Logistics
- › Hazardous Materials Management

## Air

- › Fixed and rotary MRO
- › Simulated training
- › Air Traffic Control
- › Sustainment and modernization
- › Radars operation and maintenance

## Space

- › Engineering
- › Cyber
- › Space domain awareness
- › Ground-based Electro – Optical Deep Space Surveillance

## Acquisition and Programme Management

- › Our end-to-end integrated solution can reduce the cost to operate your assets whilst increasing their lifespan and reliability

# Key Facts

Bringing our international experience to the United Arab Emirates



**40 years**

of playing a role in every major US navy ship programme

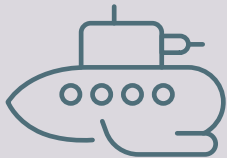
**21 service lines**

We provide 21 service lines to the ADF on our Middle East Logistics and Base Operations Services (MELABS) contract



**1000+**

Engineers and naval design experts, we are at the forefront of helping the Navy develop unmanned surface and underwater capabilities and apply A.I. in novel ways



**40 Million**

We manage 500,000 registered users globally for Earth Observation Copernicus services and process over 40 million EO images each day



# Healthcare

Supporting the delivery of  
better healthcare and  
improving patient outcomes.



# Healthcare

From the operational management of hospitals to the optimization of patient flow, we partner with some of the world's leading healthcare providers and private medical facilities in the region to transform outcomes and make a positive difference for patients, families and staff.

We are committed to delivering world-class healthcare services, with the company having a proven track record of providing quality health support services at major hospitals in the Middle East, a region it has been operating in for over 70 years.

## Clinical Support

- › Managed equipment services
  - › Sterilisation support
  - › Clinical integration
  - › Infection prevention and management.
- 

## Asset Advisory

- › Maintaining critical medical equipment
  - › Operating and managing patient contact centres and hospital facilities
- 

## Corporate Services

- › Non-clinical and back-office services, systems, processes and outcomes
  - › Procurement, fleet management and communications.
- 

## Patient Experience

- › We integrate our teams into a healthcare organisation to understand and enhance patient experience.
  - › Our user experience design team, conduct in-depth research to provide robust improvement plans and change programmes.
- 

## Care Co-ordination & Patient Flow

- › Diagnose, configure, deploy and operate services to organise health provision around the patient.
- › Reduce length of stay, patient throughput and increase bed utilisation.
- › Integrate care pathways

# Key Facts

Bringing our international experience to the United Arab Emirates

**1.4 million**

square metres  
cleaned in UK facilities



We provide market-leading asset management to numerous premium hospitals across the region, employing a workforce of

**2000 people**



## Global best practice

Global best practice underpins our service design (HTM, HBN, BICSc, NHS guidelines 2007, LEED, JCI, NFPA, BSI PAS 2014, ISO).



**1,250 patient beds**

We have delivered services to 1,250 patient beds in the region and over 10,000 globally.



# Space

A leading space services provider with over 2,000 skilled resources supporting more than 50 space missions on behalf of more than 10 space or government agencies globally.



# Space

A leading space services provider with over 2,000 skilled resources supporting more than 50 space missions on behalf of more than 10 space or government agencies globally.

With over 40 years of experience in the space sector, we are well placed to contribute to delivering national space strategies and ambitions and blend best practice gained from supporting both military and civilian space domains globally.

## Ground Station Operations

- › Site & Security Management
  - › NOC / SOC
  - › Crypto Management
- 

## Space Operations

- › Beam Form Management
  - › Satellite & Payload Health Monitoring
  - › Telemonitoring Services
  - › Analytics
- 

## Space Services

- › Big Data Management & Dissemination
  - › App Development Data Platform Services
  - › Other Sector Services
- 

## Ground Station Infrastructure MRO

- › Telescopes. Antennas. Terminals, Networks
- 

## Space Traffic Management / Space Domain Awareness

- › Ground Station Operations
- › Range Clearance
- › Training
- › Launch Site Operations
- › Cybersecurity

# Key Facts

Bringing our international experience  
to the United Arab Emirates

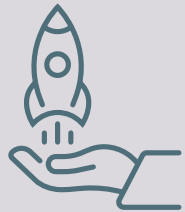


**40+ years**

supporting ESA and the wider  
space sector

**47 million**

EO data images on our  
data platform



**20 launches**

Our teams support an average of  
20 launches per year, including  
ISS resupply missions.

Telecommand to over

**150 satellites**



# Transport and Aviation

We make travelling more than  
simply getting from A to B.



# Transport and Aviation

We have been facilitating positive experiences and safe, free movement of people in the region since 1947, acting as a true partner to our clients and transferring international knowledge and best practice to the local workforce.

We work across aviation and rail, with our operations capabilities including asset management, air traffic control, fire rescue services, operations and maintenance and customer experience.

We put the user experience of our facilities and services at the heart of everything we do and that's what makes us different.

## Aviation

We support international and regional airports to provide safe and efficient services to civilian, commercial and military entities, with passenger experience a top priority.

With global and local experience across multiple services from facilities and asset management to air traffic control to user centred design for new or upgraded airports, clients can benefit from multiple service packages or our total airport management solution to optimise and improve airport operations

### Air Navigation Services

- › Air traffic control
- › Safety, training and simulation
- › Training of new ATCO recruits to ICAO standards

### Airport Management and Operations

- › Airport facilities management & maintenance
- › Airport hospitality services & passenger experience

## Rail

Delivering rail services that transform the travel experience.

We manage urban transit systems that help cities to improve the social and economic lives of communities

We provide rail services to public and private transport authorities, spanning the entire lifecycle. From design and build through to operation and maintenance, we put the customer experience first.

# Key Facts

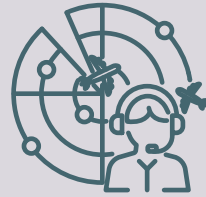
Bringing our international experience to the United Arab Emirates

We operate

**58 air traffic control towers**



In the United States, for the Federal Aviation Administration in 11 western states, including Alaska, California and Colorado.



Regional experience delivering Air Navigation Services in the Middle East  
**since 1947**

Responsible for more than

**960,000nm<sup>2</sup>**

of airspace and handles more than seven million aircraft movements a year



**450 trained students**

Delivered training to over 450 Iraqi air traffic service students.





# FORTX

## Contact us

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